

Course Code: **TGS - 2026064173**

CASL - Build a Conversational AI Agent with Google Gemini

Funding Available: SkillsFuture Credit PSEA SFEC Absentee Payroll MCES

COURSE INFORMATION

Sessions
1 day**Duration**
8 hrs**Level**
Beginner**Assessment**
1 hr**VENUE**

12 Woodlands Square #07-85/86/87 Woods Square Tower 1, Singapore 737715. 5 mins walk from Woodlands (NS9) MRT station.

The venue is disabled-friendly.

WHAT'S THIS COURSE ABOUT

Topic 1 Strategy & Fundamentals of Conversational Agents

Understanding conversational AI and agent use cases Determining strategy: audience, value, channels
Introduction to Google's Conversational Agents platform Topic 2 Building Content & Integrations

Creating agent intents, entities, flows, training phrases Designing content and deploying across multiple media
platforms Topic 3 Implementation Planning & Tools

Planning deployment, platforms, backend integrations, APIs Architecture, roles, governance, rollout...

WHAT YOU'LL LEARN

By end of the course, learners should be able to:

- **LO1:** Determine AI chatbot strategy
- **LO2:** Develop AI chatbot content and Integrate to media platforms
- **LO3:** Develop AI chatbot implementation plan
- **LO4:** Evaluate AI chatbot performance

WSQ FUNDING

Full Fee S\$350.00 Before GST**GST S\$31.50 9% of fee****Baseline Nett S\$206.50 SG/PR age 21+ · 50%
funded · incl. GST****MCES / SME Nett S\$136.50 SG age 40+ · 70%
funded · incl. GST**

CERTIFICATION

- **Certificate of Completion from Tertiary Courses** - Upon meeting at least 75% attendance and passing the assessment(s), participants will receive a Certificate of Completion from Tertiary Courses.
- **OpenCerts from SkillsFuture Singapore** - After passing the assessment(s) and achieving at least 75% attendance, participants will receive an OpenCert (aka Statement of Achievement) from SkillsFuture Singapore, certifying that they have achieved the Competency Standard(s) in the above Skills Framework.

REGISTRATION

<https://www.tertiarycourses.com.sg/casl-build-a-conversational-ai-agent-with-google-gemini.html>



SCAN TO REGISTER

SUPPORT

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