



Course Code: TGS-2024045799

WSQ - Build a Generative AI LLM-Powered Chatbot to Enhance Customer Service

Funding Available: WSQ SkillsFuture Credit PSEA UTAP SFEC Absentee Payroll MCES

COURSE INFORMATION

Sessions 2 days	Duration 16 hrs	Level Beginner	Assessment 2 hrs
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VENUE
 12 Woodlands Square #07-85/86/87 Woods Square Tower 1, Singapore 737715. 5 mins walk from Woodlands (NS9) MRT station.
 The venue is disabled-friendly.

WHAT'S THIS COURSE ABOUT

- Topic 1: No-Code LLM-Powered Chatbots
 - What is Large Language Models (LLM) and Generative AI (GAI)
 - Use cases of LLM-powered chatbots
 - Evaluate various No-code LLM-powered chatbot builders
- Topic 2: Build a LLM-Powered Chatbot
 - Fundamentals of building a LLM-powered chatbot with visual chatbot builder
 - Testing the performance of chatbot
 - Optimizing the chatbot's performance
- Topic 3: Deploy and Evaluate LLM-powered Chatbot
 - Deploy chatbot on various channels
 - Basic Javascript script for website...

WSQ FUNDING

Full Fee S\$800.00 Before GST	GST S\$72.00 9% of fee
Baseline Nett S\$472.00 SG/PR age 21+ · 50% funded · incl. GST	MCES / SME Nett S\$312.00 SG age 40+ · 70% funded · incl. GST

CERTIFICATION

- **Certificate of Completion from Tertiary Infotech** - Upon meeting at least 75% attendance and passing the assessment(s), participants will receive a Certificate of Completion from Tertiary Infotech.
- **OpenCerts from SkillsFuture Singapore** - After passing the assessment(s) and achieving at least 75% attendance, participants will receive an OpenCert (aka Statement of Achievement) from SkillsFuture Singapore, certifying that they have achieved the Competency Standard(s) in the above Skills Framework.

REGISTRATION

<https://www.tertiarycourses.com.sg/wsg-build-a-generative-ai-llm-powered-chatbot-to-enhance-customer-service.html>



SCAN TO REGISTER

SUPPORT

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