



Course Code: TGS-2023021752

WSQ - Mastering The Art of Conflict Resolution to Foster Team Collaboration and Success

Funding Available: WSQ SkillsFuture Credit PSEA UTAP SFEC Absentee Payroll MCES

COURSE INFORMATION

Sessions 2 days	Duration 16 hrs	Level Beginner	Assessment 2 hrs
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VENUE
 12 Woodlands Square #07-85/86/87 Woods Square Tower 1, Singapore 737715. 5 mins walk from Woodlands (NS9) MRT station.
 The venue is disabled-friendly.

WHAT'S THIS COURSE ABOUT

- Topic 1: Identifying Conflicts
 - Assess conflict situation
 - Causes of conflict
 - Determine ways to validate information and history of conflict
 - Identify the possible causes of conflict
 - Recognise factors and early indicators that give rise to conflicts
- Topic 2: Conflict Resolution Strategies
 - Resolution strategies to resolve conflicts
 - Analyse and decide on the best resolutions
 - Communication and negotiation skills for managing team conflicts
 - Conflict resolution process and deal with...

WSQ FUNDING

Full Fee S\$800.00 Before GST	GST S\$72.00 9% of fee
Baseline Nett S\$472.00 SG/PR age 21+ · 50% funded · incl. GST	MCES / SME Nett S\$312.00 SG age 40+ · 70% funded · incl. GST

CERTIFICATION

- **Certificate of Completion from Tertiary Infotech** - Upon meeting at least 75% attendance and passing the assessment(s), participants will receive a Certificate of Completion from Tertiary Infotech.
- **OpenCerts from SkillsFuture Singapore** - After passing the assessment(s) and achieving at least 75% attendance, participants will receive an OpenCert (aka Statement of Achievement) from SkillsFuture Singapore, certifying that they have achieved the Competency Standard(s) in the above Skills Framework.

REGISTRATION

<https://www.tertiarycourses.com.sg/wsqa-mastering-the-art-of-conflict-resolution-to-foster-team-collaboration-and-success.html>



SCAN TO REGISTER

SUPPORT

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