

Course Code: C665

MB-910 Microsoft Dynamics 365 Fundamentals (CRM) Training

COURSE INFORMATION

Sessions
2 days

Duration
15 hrs

Level
Beginner

Assessment
NA

VENUE

12 Woodlands Square #07-85/86/87 Woods Square Tower 1, Singapore 737715. 5 mins walk from Woodlands (NS9) MRT station.

The venue is disabled-friendly.

WHAT'S THIS COURSE ABOUT

Topic 1 Foundations of Dynamics 365 customer engagement apps

Customer relationship management

Microsoft Power Platform and Dynamics 365 customer engagement apps

Microsoft Dataverse and Dynamics 365 customer engagement app

Use cases for Dynamics 365 customer engagement apps

Navigate to and within Dynamics 365 customer engagement apps

Topic 2 Shared activities and integration options in Dynamics 365 customer engagement apps

Customers and activities

Exercise: Manage customers and...

COURSE FEE

Full Fee S\$700.00 Before GST

GST S\$63.00 9% of fee

Total Payable S\$763.00 Including GST

CERTIFICATION

- **Certificate of Completion from Tertiary Infotech** - Upon meeting at least 75% attendance and passing the assessment(s), participants will receive a Certificate of Completion from Tertiary Infotech.

REGISTRATION

<https://www.tertiarycourses.com.sg/mb-910-microsoft-dynamics-365-fundamentals-crm-exam-prep.html>



SCAN TO REGISTER

SUPPORT

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